



ANVIL
FIELD SERVICES

CAPABILITIES STATEMENT · 2026

Field execution for prime contractors.

The white-label subcontractor primes use to cover sites, hit the SLAs they have committed to, and protect their client relationships — break-fix, IMAC, and rollouts dispatched under your brand across all 50 states.

50

states covered

24/7

dispatch desk

4 hr

SLA option

\$2M

insured · COI

(800) 555-0100

partners@anvilfieldservices.com

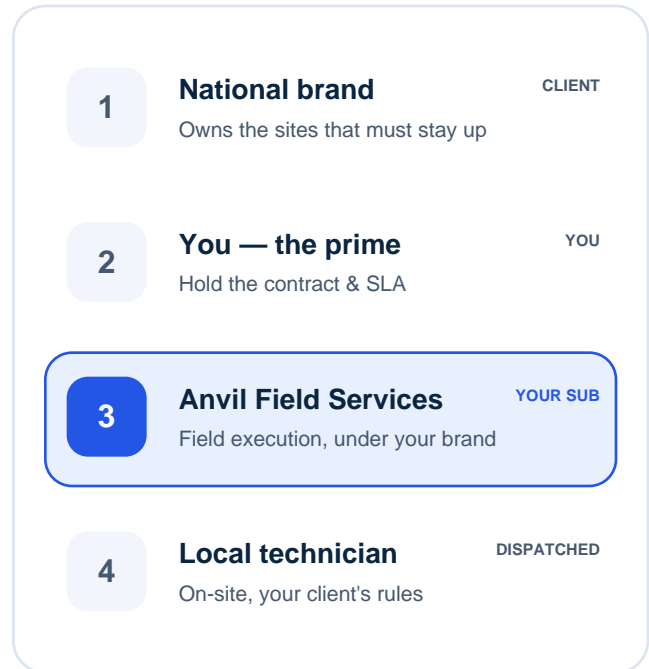
Dover, DE · nationwide

01 WHO WE ARE

Where Anvil sits in your contract chain

When you place an Anvil technician on your client's floor, our work shows up as yours. We are the subcontracted execution layer primes and MSPs use to reach sites they can't cover, meet the response windows they've promised, and keep their name clean with the brands they serve.

No consumer storefront. No competing brand on-site. Just dependable field execution that reconciles cleanly on your side.



SNAPSHOT

COVERAGE

All 50 states

TERMS

W-9 · Net-30 · MSA-ready

DISPATCH

24 / 7 / 365

MODEL

White-label subcontractor

INSURANCE

\$2M GL · COI on request

MEMBER

Service Industry Assn.

[EDIT] Replace snapshot values, founding year, and membership status with your verified details.

02 LINE CARD

What we put on-site

One subcontractor for the field work that keeps your client's locations running — from a single emergency repair to a thousand-site refresh.

01

Break-Fix & On-Site Repair

A device fails, a vetted tech is there under SLA — diagnosis, parts, and repair.

02

IMAC

Install, move, add, change — hardware lifecycle work around operating hours.

03

Remote & Smart Hands

Your engineers, our hands on-site for rack-and-stack, cabling, and guided fixes.

04

POS & Self-Checkout

Registers, self-checkout, scanners, and peripherals — keep checkout moving.

05

CCTV & Surveillance

Cameras, NVRs, and access control installed, repaired, and back online fast.

06

Structured Cabling

Cat6 and fiber runs, terminations, and patching — certified and documented.

07

Wireless Site Surveys

RF surveys, heat-mapping, and Wi-Fi validation before and after deployment.

08

Multi-Site Rollouts

New builds and refreshes across hundreds of sites — sequenced and reported.

03 COVERAGE & RESPONSE

We're where your client's sites are

50 states with active technician coverage

Plus a vetted national bench for the rural and secondary markets national vendors deprioritize.

If your contract has a location, we can reach it. We quote expected fill rate honestly before we commit — no surprises in your secondary markets.

4-Hour

CRITICAL

Critical-site response when downtime is your client's lost revenue.

8-Hour

PRIORITY

Same-day resolution for high-priority hardware faults.

Next Day

STANDARD

Cost-efficient coverage for planned and remote-site work.

SLA TIERS SET PER SITE — AND BACKED IN WRITING

Miss a committed response window on a qualifying dispatch and we credit the trip charge. The SLA you owe your client is the one we work to. [EDIT] finalize guarantee terms.

04 COMPLIANCE & OPERATIONS

Compliance & how we operate

CLEARs PROCUREMENT

- ✓ **Insurance & COI**
\$2M GL; COI issued to your client on request.
- ✓ **Background-checked techs**
National checks before any tech is dispatched.
- ✓ **Badging & site rules**
We follow your client's check-in and conduct rules.
- ✓ **NDA & white-label**
Behind your brand; we never solicit your client.
- ✓ **Paperwork ready**
W-9, Net-30, MSA-friendly onboarding.

WHAT LANDS ON YOUR SIDE

Per-visit closeout

Before/after photos, notes, parts, signature, timestamps.

Program reporting

Weekly status, SLA adherence, exceptions, and trends.

Billing & audit trail

One consolidated invoice with per-site transparency.

RUNS IN YOUR STACK

- Your ticketing & portals — updated in real time
- IVR / GPS check-in & out — timestamped SLA proof
- Photo & signature closeout on every ticket
- Defined escalation paths with named contacts
- Reporting formatted to your client — no re-keying



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ADD ANVIL TO YOUR SUB LIST

Your next program shouldn't hinge on fill rate.

1

Send your sites & SLAs

A list and your response windows is all we need to start.

2

We scope & quote

Coverage, SLA tiers, and terms back within one business day.

3

Pilot dispatch

See the workflow on real tickets before you scale.

Partner desk

(800) 555-0100

Email

partners@anvilfieldservices.com

[EDIT] Replace all placeholder contact details, the insurance figure, and guarantee terms before distributing this deck.